



National Finance Center Customer Notification

Date of Notification: February 17, 2011

Subject: 2010 Statement of Personal Benefits Quality Assurance Testing – Update

Database/Customer(s) Affected: All

Dear Customer:

This is an update to the National Finance Center (NFC) customer notification dated January 11, 2011, 2010 Statement of Personal Benefits Quality Assurance Testing. The Quality Assurance Testing for the 2010 Statement of Personal Benefits has been extended to March 4, 2011. The developers are currently testing the statements, which are scheduled to be sent to the participating agencies via Federal Express mail no later than Friday, February 18, 2011.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Client Management Branch at Customer.Support@usda.gov.

KJS/M5-055/076

"Tip of the Week"

Before an Annual Leave Lump Sum Payment can be disbursed, the separation T&A must be coded final and the appropriate personnel action processed. Should you have questions, please contact the Payroll/Personnel Help Desk at 1-800-981-3026 (Option 3 then Option 2).